DIVERTING CALLS TO A MOBILE ON A BT VERSATILITY PHONE SYSTEM

Diverting calls
To divert all calls from your Extension
Before you leave your Extension, you can divert all your calls to ring at another Extension. Alternatively, you can divert all external calls presented to your Extension to an external number.
- From the Idle Menu, press the Scroll Down Key (↓) until ‘Divert’ is displayed.
- Select ‘Divert’.
- Select ‘Divert All Calls’.
- Enter an internal number or select the required extension from the list if you want to divert all your calls to another Extension.
- Enter 9 followed by an external number if you want to divert external calls to an external number.
- Divert will be ignored for internal calls. For internal calls the phone will ring (only if External diversion is set to the 'External calls only' option).
- If your extension is allocated a voice box select ‘Divert to Voice Mail’
- Select ‘Confirm’ (Only appears if destination is an external number).

Security Warning: It is possible that an extension may misuse the External Divert facility. The default setting is that no extension is allowed to set the facility.
Note: Once set the Idle Menu will show the option ‘Cancel Divert’. To cancel the diversion, select ‘Cancel Divert’.
Note: Broken tone will be heard at your Extension until all call diversion is cancelled.
Note: You cannot divert to an extension that has the ‘Do Not Disturb’ feature set.
Note: Diverting an external call to an external number ties up two exchange lines. Such calls are called trunk-to-trunk calls.
If you have ISDN lines on the switch and subscribe to the Network service 'Call Deflection' the divert will take effect on the BT Network. This has the advantage of no line being busy on the switch when the Divert is activated.
From a standard telephone, the code to set and cancel the diversion is 732.

To divert your calls to you while you are at another Extension
The ‘Follow Me’ feature allows you to set a call divert to another Extension after you have left your Extension.
- From the Featurephone answering the calls, press the Scroll Down Key (↓) until ‘Divert’ is displayed.
- Select ‘Divert’.
- Select ‘Follow me’. You will be prompted to enter your Extension number or select from the extension list and your Extension Lock Password. (Default Password is 123). Once these details are entered the diversion is activated.
Note: Once set the Idle Menu on your own Extension will show the option ‘Cancel Divert’. To cancel the ‘Follow Me’ diversion, select ‘Cancel Divert’.
Note: ‘Follow Me’ will not divert a call from an extension, if the call has been previously diverted by ‘Follow Me’ to that Extension.
From a standard telephone, the code is 735.